User Manual

iSTEMS – Integrated SCADA and Telemetry Monitoring System

Prepared By

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For

Syarikat Air Negeri Sembilan (SAINS)

TABLE OF CONTENTS

1	ln ⁻	roduction1				
2	Sy	stem Overview	1			
	2.1	System Purpose	1			
	2.2	System Requirement	2			
	2.3	User Types	2			
	2.4	Modules	2			
3	Lc	ogin	3			
	3.1	Login into iSTEMS	3			
4	Si	debar Navigation and Top Toolbar	4			
	4.1	Sidebar Navigation	4			
	4.2	Top Toolbar	5			
5	Da	ashboard	6			
6	Flo	ow & Pressure Readings	w & Pressure Readings9			
7	De	Depth Readings11				
8	Gr	raph Viewer	13			
9	Gr	raph - Site Compare	15			
10		Graph – Date Compare	17			
11		Sites	20			
	11.1	Create/Edit Site Form	21			
	11.2	Manage Meter ID	22			
12		Districts	23			
13		Users	24			
	13.1	Create/Edit User	24			
	13.2	Change Password	25			

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ACRONYM AND DEFINITION

SCADA	Supervisory control and data acquisition
istems	Integrated SCADA and Telemetry
	Monitoring System
RDP	Raw Data Processor

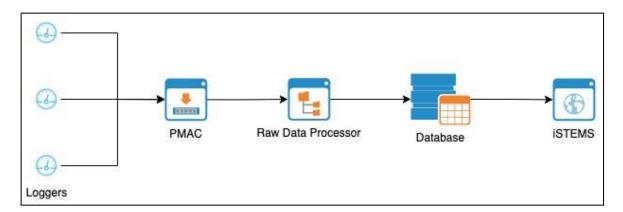
1 Introduction

This user manual is designed to provide user the information and guidance in using Integrated SCADA and Telemetry Monitoring System (iSTEMS). The main purpose of iSTEMS is to enable users to view flow meter and level telemetry data from meter loggers installed at sites with user-friendly interface and enhanced capabilities which is in line with Malaysian government's policy towards the data digitization.

This manual is intended for Syarikat Air Negeri Sembilan (SAINS) employees who want to utilize the data for their day-to-day operation.

2 System Overview

Below is the diagram of the data flow of iSTEMS from start to end output.



As stated in the diagram above, the source of the telemetry data is from the installed loggers at site. PMAC software received the incoming data and generate raw text files containing those data. A custom raw data processor (RDP) then will process the text files and store the processed data into database. iSTEMS then will fetch the data from database to be displayed on user's browser.

2.1 System Purpose

The purpose of the development of iSTEMS are:

- 1. To enable users to view telemetry data and to assist users to make a critical decision regarding their day-to-day operation based on the given data.
- 2. To give better 'look and feel' user experience as it is designed to be responsive and able to adjust its layout based on the screen size and resolution of the device being used.

2.2 System Requirement

To access iSTEMS, user can navigate to

https://wdms.sainswater.com/istems

using latest version of commercial browser like Google Chrome or Mozilla Firefox

2.3 User Types

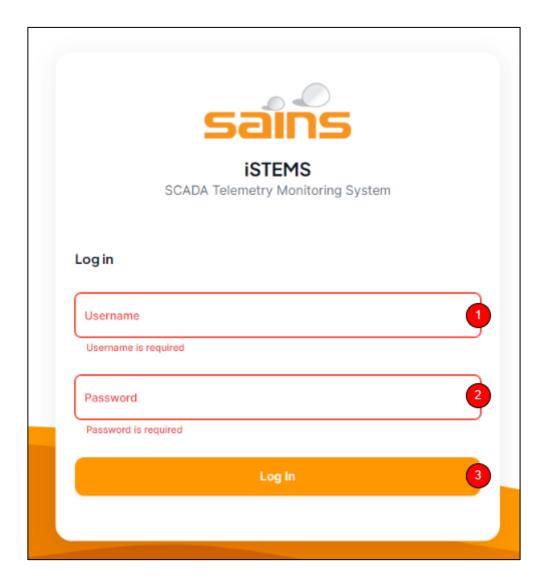
iSTEMS has 2 types of users which are:

- 1. **Admin** System administrator which has access to configure sites information and user management.
- 2. **User** System user which has limited access compared to system administrator which mostly to view and export data only.

2.4 Modules

Main Module	Sub Module	User Type	Description
Dashboard		Admin & User	Display summary of daily readings and site locations
Telemetry	Flow & Pressure Readings	Admin & User	 Display flow and pressure readings. Export data to excel. Quick view on flow and depth trends visualised in graph.
	Depth Readings	Admin & User	 Display flow and pressure readings. Export data to excel. Quick view on flow and depth trends visualised in graph.
	Graph - Viewer	Admin & User	Display readings trends in graph visualisation
	Graph - Site Compare	Admin & User	To compare reading trends of different sites in graph visualisation.
	Graph - Date Compare	Admin & User	To compare readings trends of the same site at different dates in graph visualisation
Administration	Sites	Admin	Access to add and edit site information.
	Districts	Admin	Access to enable or disable a district selection in iSTEMS
	Users	Admin	Access to manage user

3 Login



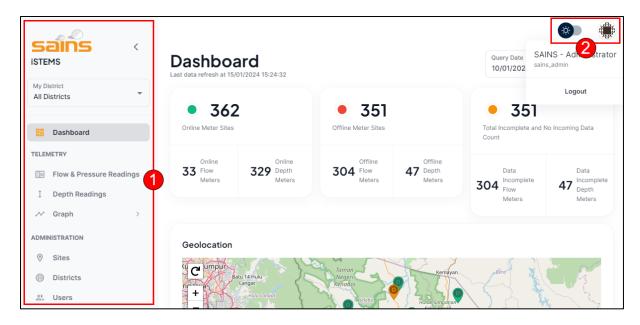
- 1. Username field
- 2. Password field
- 3. Login button

3.1 Login into iSTEMS

Follow these steps to login into iSTEMS:

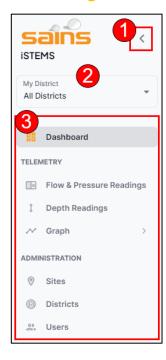
- From a web browser, insert https://wdms.sainswater.com/istems into browser address bar and press Enter. User will be redirected to iSTEMS login page as shown above.
 Note: If user already logged in and the session is still valid, user will be redirected to dashboard page.
- 2. Insert correct username and password.
- Press Login to authenticate and login into iSTEMS.
 Note: if successful, user will be redirected to dashboard page.

4 Sidebar Navigation and Top Toolbar



- 1. Side navigation
- 2. Top toolbar

4.1 Sidebar Navigation



- 1. Close sidebar navigation button
- 2. District selection

Admin menus consist of:

- 1. Dashboard
- 2. Flow & Pressure Readings
- 3. Depth Readings
- 4. Graph
 - 4.1. Viewer
 - 4.2. Site Compare
 - 4.3. Date Compare
- 5. Sites
- 6. Districts
- 7. Users

User menus consist of:

- 1. Dashboard
- 2. Flow & Pressure Readings
- 3. Depth Readings
- 4. Graph
 - 4.1. Viewer
 - 4.2. Site Compare

3. Menu list

4.3. Date Compare

Note: If a user chooses a district from the district selection, the module's data will automatically filter to display information relevant only to the selected district.

4.2 Top Toolbar



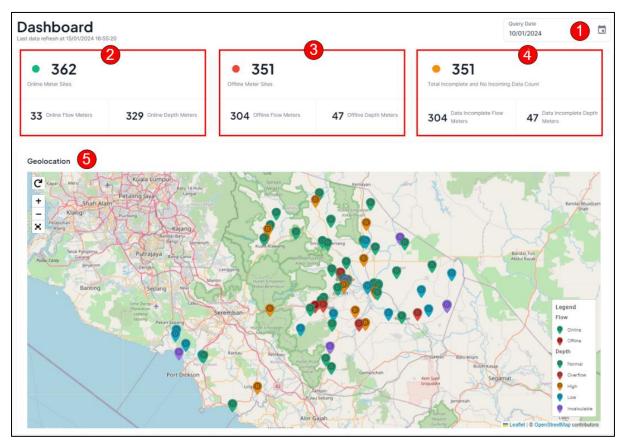
- 1. Light-dark mode toggle
- 2. User avatar
- 3. User profile
- 4. Logout button

User can logout from iSTEMS by following these steps:

- 1. Click user avatar and this will open user profile control.
- 2. Click logout button.

Note: User will be redirected to login page after logout.

Dashboard





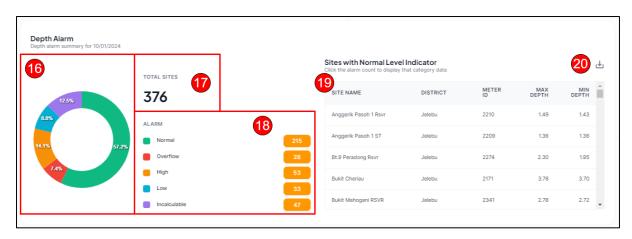
No	Control	Description
1	Query date	Change query date to generate a dashboard that provides a
		summary of data corresponding to the selected date
2	Total online meter	Indicates the number of meters online for the queried date,
	sites	with a detailed breakdown below showing the count of
		online flow meters and depth meters.

3	Total offline meter	Indicates the number of meters offline for the queried date,
	sites	with a detailed breakdown below showing the count of
		offline flow meters and depth meters.
4	Total meter with	Indicates the number of meters with incomplete or no
	incomplete or no	incoming data for the queried date, with a detailed
	incoming data	breakdown below showing the count of flow meters and
	_	depth meters.
5	Geolocation	Visualizing meter locations on the map, where markers
		distinguish between online and offline flow meters, as well as
		indicating the status of depth meters—normal, overflow,
		high, low, and incalculable. Marker only available if latitude
		and longitude of the site are set.
5a	Marker info panel	By clicking the marker on the map, an info panel will open,
	·	providing concise details about the respective site.
5b	Graph viewer	Clicking the 'View Chart' button in 5a will open a graph,
		visually representing flow/pressure/depth data for the
		selected site corresponding to the queried date. Refer to the
		'Graph Viewer' section for details on using the graph
		interface.



No	Control	Description
6	Flow count summary	Visualizing flow count summary in doughnut chart for the
	doughnut chart	queried date

7	Flow count summary total sites	Indicates flow count summary total sites
8	Flow count summary	Provide a breakdown of the total meters, categorizing them based on the status of incoming data into complete, incomplete, and no incoming data.
9	Flow count summary table	By clicking on the number displayed in the flow count summary (No. 8), detailed information for the selected category will be presented in the table.
10	Flow count summary export button	By clicking the export button, the list of meters presented in the table will be exported into excel file.
11	Depth count summary doughnut chart	Visualizing depth count summary in doughnut chart for the queried date
12	Depth count summary total sites	Indicates depth count summary total sites
13	Depth count summary	Provide a breakdown of the total meters, categorizing them based on the status of incoming data into complete, incomplete, and no incoming data.
14	Depth count summary table	By clicking on the number displayed in the depth count summary (No. 13), detailed information for the selected category will be presented in the table.
15	Depth count summary export button	By clicking the export button, the list of meters presented in the table will be exported into excel file.

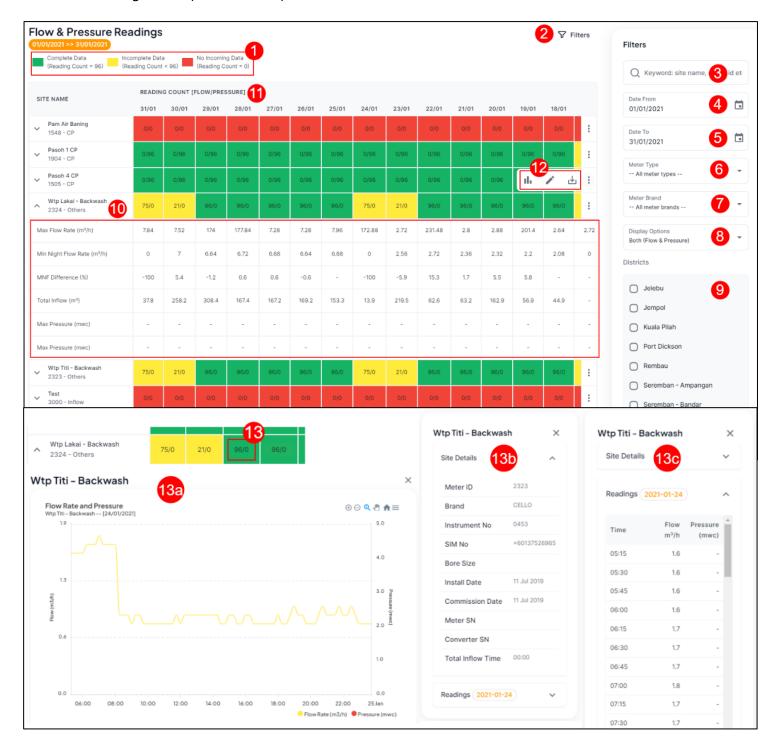


No	Control	Description
16	Depth alarm	Visualizing depth alarm in doughnut chart for the queried
	doughnut chart	date
17	Depth alarm total	Indicates depth alarm total sites
	sites	
18	Depth alarm summary	Provide a breakdown of the total meters, categorizing them
		based on the status of depth alarm into normal, overflow,
		high, low, and incalculable.
19	Depth alarm table	By clicking on the number displayed in the depth alarm
		summary (No. 18), detailed information for the selected
		category will be presented in the table.

20	Depth alarm export	By clicking the export button, the list of meters presented in
	button	the table will be exported into excel file.

6 Flow & Pressure Readings

In the `Flow & Pressure Readings' menu, users can view the reading count for the flow and pressure of all sites. The menu also provides filter capabilities to assist users in searching readings for a specific site or preferred criteria.

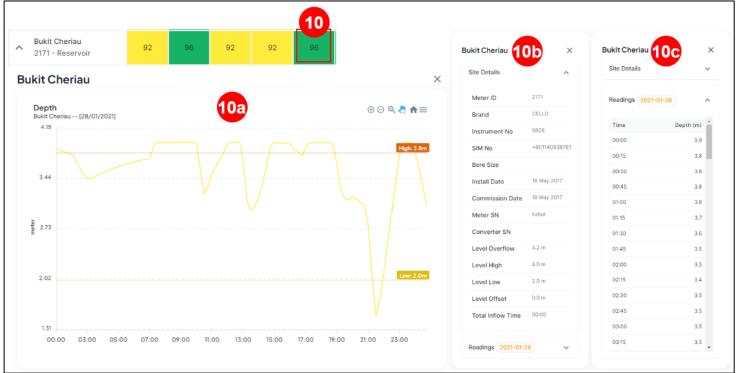


Readings indicators Indicate incoming data categories. Green – Complete data (Reading count = 96) Yellow – Incomplete data (Reading count > 0 and Reading count < 96) Red – No incoming data (Reading count > 0 and Reading count < 96) Red – No incoming data (Reading count = 0)	No	Control	Description
indicators Green - Complete data (Reading count = 96) Yellow - Incomplete data (Reading count > 0 and Reading count < 96) Red - No incoming data (Reading count = 0) Filters button Toggle the opening and closing of the filter panel. Keyword Insert a keyword such as site name or meter id and press enter to filter the readings count list. Date From Specify the start of date range to filter the readings count. Meter Brand Specify meter type to filter the readings count. Meter Brand Specify meter brand to filter the readings count. Specify display options to filter the readings count. Specify display options to filter the readings count. Note: If a user selects a district from the sidebar navigation, it will automatically be pre-selected in this filter. Site Name Clicking the down arrow button beside the site name will open more statistical information regarding the site readings. The statistical information are: Max flow rate Min flow rate Min pressure Mi			
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13b Site Details Contains site details information such as Meter ID, brand, and instrument no.			· · · · · · · · · · · · · · · · · · ·
instrument no.	13b	Site Details	
	13c	Readings	

7 Depth Readings

In the 'Depth Readings' menu, users can view the reading count for the depth of all sites. The menu also provides filter capabilities to assist users in searching readings for a specific site or preferred criteria.





No	Control	Description
1	Readings	Indicate incoming data categories.
	indicators	Green – Complete data (Reading count = 96)
		Yellow – Incomplete data (Reading count > 0 and Reading count <
		96)
		Red – No incoming data (Reading count = 0)
2	Filters button	Toggle the opening and closing of the filter panel.
3	Keyword	Insert a keyword such as site name or meter id and press enter to
		filter the readings count list.
4	Date From	Specify the start of date range to filter the readings count.
5	Date To	Specify the end of date range to filter the readings count.
6	Meter Type	Specify meter type to filter the readings count.
7	Meter Brand	Specify meter brand to filter the readings count.
9	Districts	Specify district to filter the readings count.
		Note : If a user selects a district from the sidebar navigation, it will
		automatically be pre-selected in this filter.
10	Site Name	Clicking the down arrow button beside the site name will open more
		statistical information regarding the site readings. The statistical
		information are:
		Max depth rate
		Min depth rate
12	More button	Clicking the button, will open tool panel. In the panel, there are
		shortcuts to
		 Graph viewer – Displaying the depth/level trends of the site.
		Edit site – Only available for admin. Redirect admin to site
		information form where admin can do updating.
		 Export to Excel – export readings data to excel.
13	Reading	Clicking on the reading count will open a graph displaying depth
	Count	trend. Additionally, it will reveal site details and a list of reading
		values on the right side of the screen.
13a	Graph Viewer	Display the trends of flow or pressure or both in graph. Refer to the
		'Graph Viewer' section for details on using the graph interface.
13b	Site Details	Contains site details information such as Meter ID, brand, and
		instrument no.
13c	Readings	Contains readings of selected date presented in tabular.

8 Graph Viewer

In `Graph Viewer` menu, user can view the readings trends in graph. User also can export the graph into image or into CSV file.

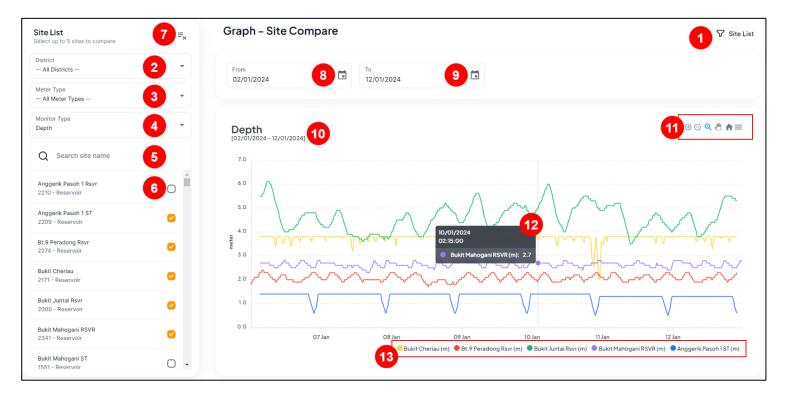


No	Control	Description
1	Site List button	Toggle the opening and closing of the site list.
2	District	Specify district to filter the site list. Note : If a user selects a district from the sidebar navigation, it will automatically be pre-selected in this filter.
3	Meter Type	Specify meter type to filter the site list.
4	Monitor Type	Specify display options to filter the site list. Available options are: • Flow & Pressure • Depth If `Flow and pressure` monitor type is selected, there are two graphs will be shown which are: 1. Flow Rate and Pressure 2. Min Night Flow and Average Flow For `Depth` monitor type, Depth graph will be shown.
5	Keyword	Insert a keyword such as site name or meter id and press enter to filter the site list.
6	Site List	List of sites.

7	Date From	Specify the start of date range of graph x-axis.			
8	Date To	Specify	Specify the end of date range of graph x-axis.		
9	Graph Title	Title wi range.	Title will dynamically adjust based on the selected site and date range.		
10	Graph toolbar	Graph t	Graph toolbar consists of:		
		Tool	Description	Available in Desktop	Available in Mobile
		(+)	Zoom in	✓	✓
		Θ	Zoom out	✓	✓
		Q	Initiate selection zoom by clicking on the tool icon. Subsequently, users can utilize the mouse to choose a date range within the graph for zooming in	√	×
		*	Panning. Click this tool to pan the graph left and right	√	×
		^	Reset zoom. Clicking this tool will reset the graph back to its initial date range.	√	√
		=	Open download graph menu. User can download the graph into SVG, PNG, and CSV format.	√	√
11	Graph tooltip	Visible if user hover the mouse on the graph point. It shows x and y axis value.			
12	Graph legend	Visible if the graph has more than 1 series of data.			

9 Graph - Site Compare

In the `Site Compare' menu, users can compare reading trends for up to five different sites in same range of date.

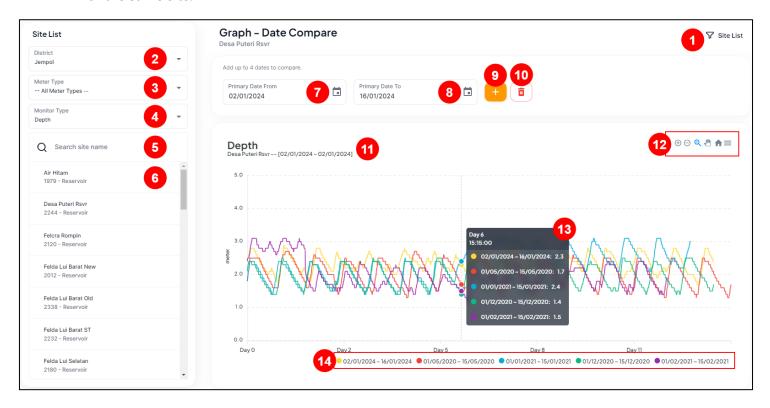


No	Control	Description
1	Site List	Toggle the opening and closing of the site list.
	button	
2	District	Specify district to filter the site list.
		Note : If a user selects a district from the sidebar navigation, it will
		automatically be pre-selected in this filter.
3	Meter Type	Specify meter type to filter the site list.
4	Monitor Type	Specify display options to filter the site list. Available options are: • Flow & Pressure • Depth If `Flow and pressure` monitor type is selected, there are two graphs will be shown which are: 3. Flow Rate and Pressure 4. Min Night Flow and Average Flow
		For `Depth` monitor type, Depth graph will be shown.
5	Keyword	Insert a keyword such as site name or meter id and press enter to filter the site list.

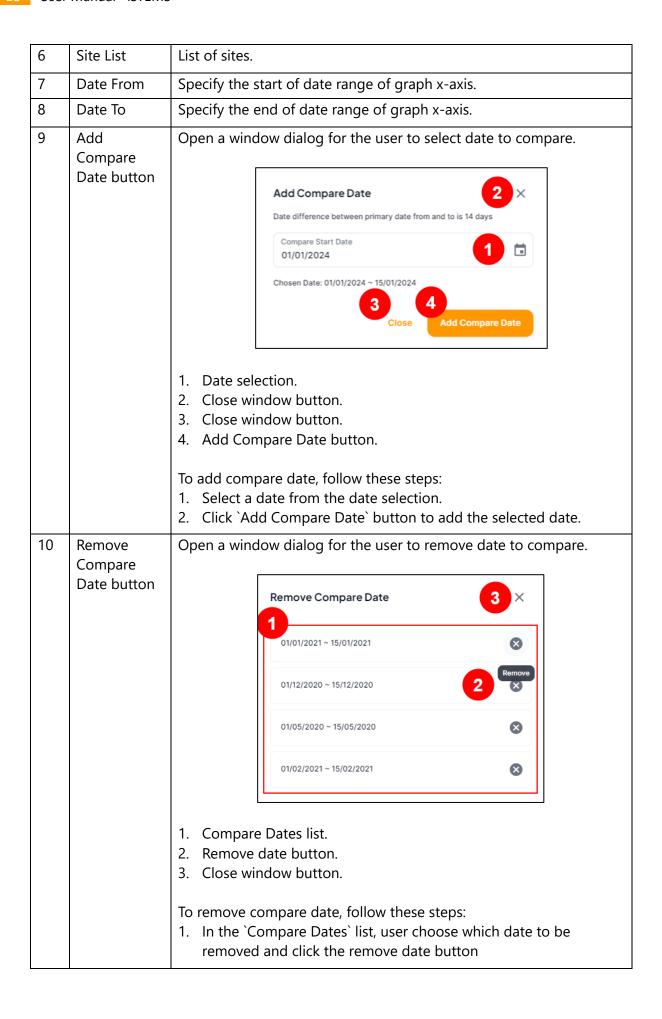
6	Site List	List of sites. Each site on the list accompanied by a checkbox. To visualize data in a graph and initiate comparisons, users can select a site by ticking the checkbox.				
7	Clear all sites selection	Untick a	Untick all selected sites in the list.			
8	Date From	Specify	the start of date range of graph	x-axis.		
9	Date To	Specify	the end of date range of graph :	k-axis.		
10	Graph Title	Title wi range.	ll dynamically adjust based on th	e selected site	and date	
11	Graph toolbar	Graph t	oolbar consists of:			
		Tool	Description	Available in Desktop	Available in Mobile	
		(+)	Zoom in	✓	✓	
		Θ	Zoom out	✓	✓	
		Φ,	Initiate selection zoom by clicking on the tool icon. Subsequently, users can utilize the mouse to choose a date range within the graph for zooming in	✓	×	
		M	Panning. Click this tool to pan the graph left and right	✓	×	
		A	Reset zoom. Clicking this tool will reset the graph back to its initial date range.	√	√	
		=	Open download graph menu. User can download the graph into SVG, PNG, and CSV format.	√	√	
12	Graph tooltip	Visible if user hover the mouse on the graph point. It shows x and y axis value.				
13	Graph legend	Visible	Visible if the graph has more than 1 series of data.			

10 Graph – Date Compare

In the 'Date Compare' menu, users can compare reading trends for up to five different dates of the same site.



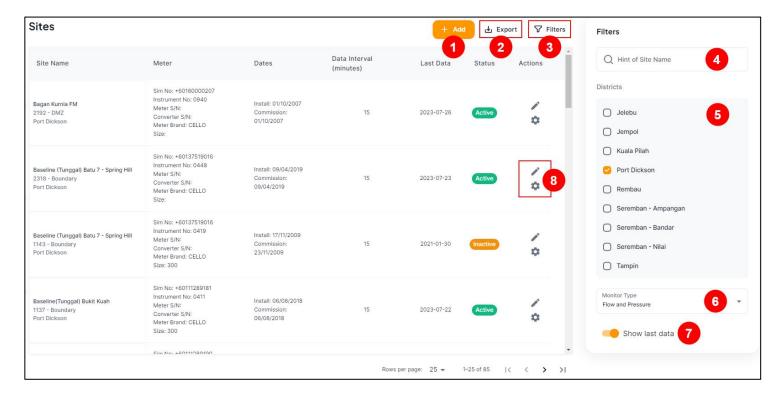
No	Control	Description
1	Site List button	Toggle the opening and closing of the site list.
2	District	Specify district to filter the site list. Note : If a user selects a district from the sidebar navigation, it will automatically be pre-selected in this filter.
3	Meter Type	Specify meter type to filter the site list.
4	Monitor Type	Specify display options to filter the site list. Available options are: • Flow & Pressure • Depth If `Flow and pressure` monitor type is selected, there are two graphs will be shown which are: 5. Flow Rate and Pressure 6. Min Night Flow and Average Flow For `Depth` monitor type, Depth graph will be shown.
5	Keyword	Insert a keyword such as site name or meter id and press enter to filter the site list.



11	Graph Title	Title wi range.	Title will dynamically adjust based on the selected site and date range.			
12	12 Graph toolbar		Graph toolbar consists of:			
		Tool	Description	Available in Desktop	Available in Mobile	
		(+)	Zoom in	✓	✓	
		Θ	Zoom out	✓	✓	
		⊕	Initiate selection zoom by clicking on the tool icon. Subsequently, users can utilize the mouse to choose a date range within the graph for zooming in	√	*	
			Panning. Click this tool to pan the graph left and right	√	×	
		A	Reset zoom. Clicking this tool will reset the graph back to its initial date range.	√	✓	
		≡	Open download graph menu. User can download the graph into SVG, PNG, and CSV format.	√	✓	
13	Graph tooltip	Visible if user hover the mouse on the graph point. It shows x and y axis value.				
14	Graph legend	Visible	if the graph has more than 1 seri	es of data.		

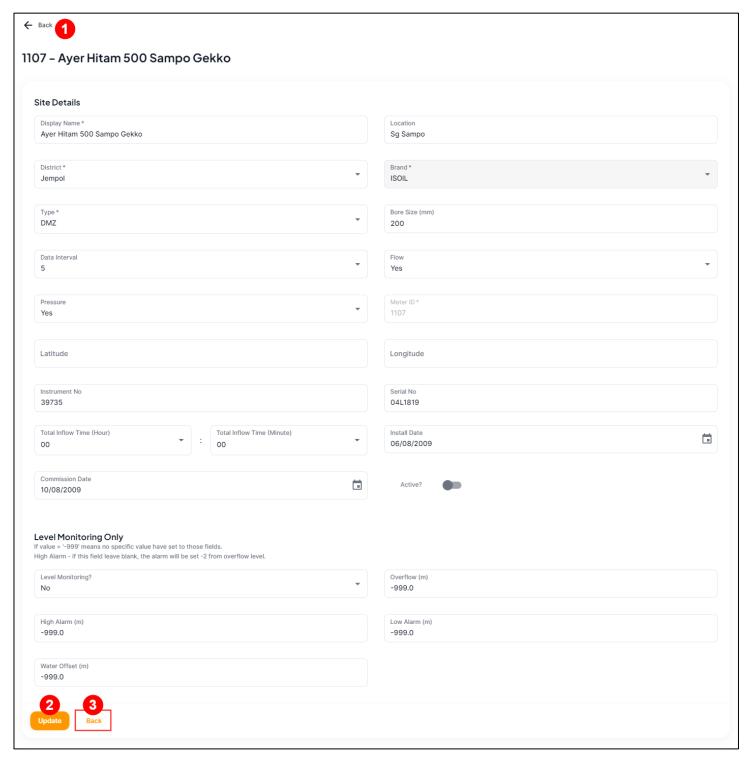
11 Sites

The 'Sites' menu comprises a list of sites and their details. Additionally, the admin can navigate to the site information page to create new sites or edit existing site details. Furthermore, the admin has the capability to manage meter IDs, allowing for the creation of new IDs and the swapping of existing IDs between sites.



No	Control	Description
1	Add button	Redirect admin to create new site information form.
2	Export button	Export sites list to excel file.
3	Filters button	Toggle the opening and closing of the filter panel.
4	Keyword	Insert a keyword such as site name or meter id and press enter to filter the site list.
5	Districts	Specify district to filter the readings count. Note : If a user selects a district from the sidebar navigation, it will automatically be pre-selected in this filter.
6	Monitor Type	Specify display options to filter the site list. Available options are: • Flow & Pressure • Depth
7	Show last data switch	Toggle to include or remove last data column in site list.
8	Actions	Edit Site – Redirect admin to site information edit form. Manage Meter Id – Redirect admin to edit or swap meter id form.

11.1 Create/Edit Site Form



No	Control	Description
1	Back button	Go back to previous page.
2	Create/Update button	After completing the form, click this button to submit the site information and store it in the database.
3	Back button	Go back to previous page.

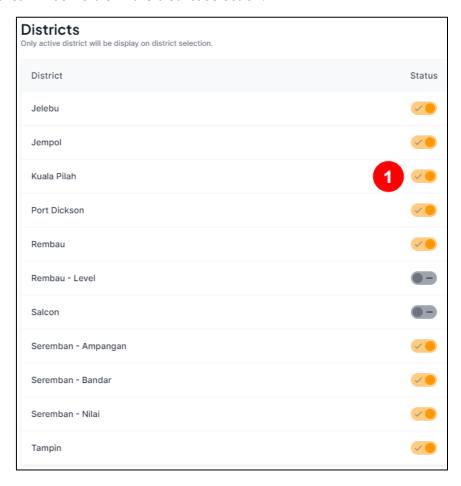
11.2 Manage Meter ID



No	Control	Description			
1	Back button	Go back to prev	Go back to previous page.		
2	Check button	ID is new or alre	After inserting the meter ID, click this button to che D is new or already associated with another site. If the ID is new, a panel will be displayed, notifying proceed with associating the site with the new meters he process.		he admin to
		shown, notifying	Update dy associated with	Cancel n another site, a pa	
			Meter ID 2392 is assigne	ed to Bukit Mahogani	
			Meter ID 1022 is assigned	d to WTP Jempol - Taisho	
			Swap	Cancel	

12 Districts

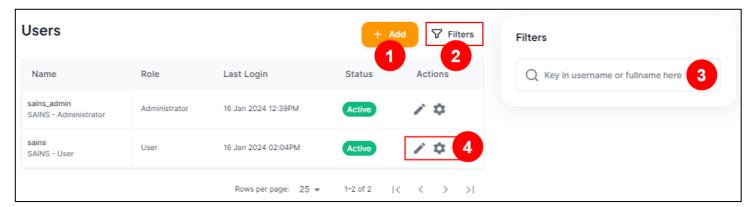
The admin can set which district to be visible in district selection in `Districts` menu. Only enable district will be visible in the district selection.



No	Control	Description	
1	Enable switch	Toggle to enable or disable district.	

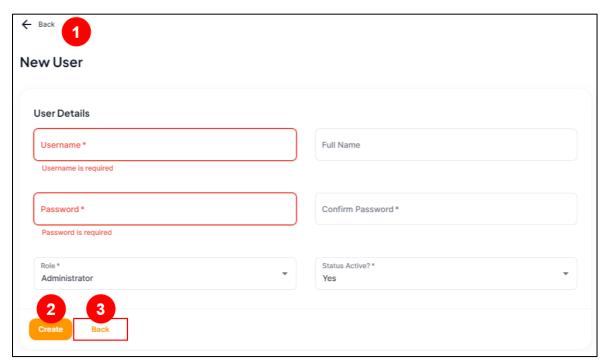
13 Users

The admin can create and edit user information in the 'Users' menu. Password changes for users can also be performed in this section.



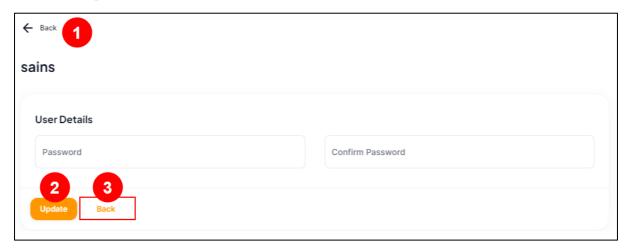
No	Control	Description
1	Add button	Redirect admin to create new user form.
2	Filters button	Toggle the opening and closing of the filter panel.
3	Keyword	Insert a keyword such as username of full name and press enter to filter the user list.
4	Actions	Edit User – Redirect admin to user information form. Change Password – Redirect admin to change password form.

13.1 Create/Edit User



No	Control	Description
1	Back button	Go back to previous page.
2	Create/Update button	After completing the form, click this button to submit the site information and store it in the database.
3	Back button	Go back to previous page.

13.2 Change Password



No	Control	Description
1	Back button	Go back to previous page.
2	Update button	After completing the form, click this button to submit the site information and store it in the database. Note: Confirm password must be the same as the new password to proceed.
3	Back button	Go back to previous page.